

AGL VPP

Name of VPP	AGL Virtual Power Plant
VPP operator	AGL
VPP retail partner	AGL
VPP contract term	VPP Only: 12 months Supply & Install & VPP: 5 years
VPP contract cancellation fee	VPP Only (when the customer already has a system installed): No exit fees Supply & Install & VPP (when the customer purchases a new system when joining): \$1000 (pro rata over time)
Late payment fee	\$12.73 (incl GST)
Credit Card Fee	0.45%
Direct debit dishonour fee	\$2.30 (incl GST)
VPP payments to customer	VPP Only: \$100 battery sign-up bonus and an ongoing credit of \$15/mth, equivalent to \$180/year. Supply & Install & VPP: \$1,000 towards the upfront cost of the new battery for being connected to AGL VPP services for 5 years.
Solar FiT	Per the customer's chosen Energy Plan.
Energy usage rate (inc GST and assuming customer pays on time)	Per the customer's chosen Energy Plan.
Daily supply charge	Per the customer's chosen Energy Plan.
Controlled load rate	Per the customer's chosen Energy Plan.
Battery brand	Tesla Powerwall 2 Battery System LG Chem RESU 10/7 with Solar Edge Multimode (with Backup) LG Chem RESU 10/7 with Solar Edge HD Wave
Battery size(s) (kWh capacity)	Tesla Powerwall 2 Battery System – 13.5kWh SE/LG Multimode (with Backup) – 9.3kWh SE/LG HD Wave – 9.3kWh

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Battery cost (incl GST and after the subsidy calculated at non concession rate \$500 p/kWh)	Tesla Powerwall 2 Battery System: \$4,999 SE/LG Multimode (with Backup): \$5,699 SE/LG HD Wave: \$4,999
Standard installation cost (battery only)	N/A (Standard installation costs included in battery price).
Country battery is assembled in	Tesla Powerwall 2 – USA LG Chem RESU – South Korea
Blackout protection capacity	Tesla Powerwall 2 Battery System – Yes, Partial SE/LG Multimode (with Backup) – Yes, Partial SE/LG HD Wave – No
% of battery reserved for back up	Tesla Powerwall: Can be set by customer. AGL may orchestrate down to 20% of energy storage capacity LG Chem SolarEdge: AGL's orchestration will not exceed the level of backup energy set in your inverter during installation
Battery warranty period	10 year warranty
Solar panel system minimum capacity (kWh)	Tesla Powerwall 2 Battery System – *4.5kWh SE/LG Multimode (with Backup) – *3kWh SE/LG HD Wave – *3kWh *with a customer that had 30% self-consumption. AGL does not mandate a minimum solar system size, AGL can provide guidance on the likely savings that can be provided by a battery coupled with a customer's solar system.
Maximum amount of electricity drawn from the battery over one year:	VPP Only: 30 events during 1 year term Supply & Install & VPP: Unlimited, but AGL estimates that the impact of the VPP Services on a customer's AGL electricity bill from charging and discharging the battery will not exceed \$50 (inclusive GST) over each 12 month period from the start of the VPP services.
System Providers that sell batteries for this VPP	AGL Energy
More information	www.agl.com.au/solar-renewables/solar-battery-storage

The information provided in this document is subject to the Home Battery Scheme disclaimer, available at: <https://homebatteryscheme.sa.gov.au/disclaimer>

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